## May 23, 2017 SAMHSA MAI-CoC Webinar Series Retention in Care 2: Best practices in trauma informed care for PLWH, in recovery and people at-risk



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A Public Health Advisor in SAMHSA's Center for Mental Health Services (CMHS), Mary wears multiple hats to promote trauma-informed, recovery-oriented, effective, and quality services and supports for people with behavioral health and trauma-related challenges.

Serving as CMHS lead for adult trauma and trauma-informed care, she oversees SAMHSA's National Center for Trauma Informed Care and Alternatives to Restraint and Seclusion (NCTIC). Mary brings her expertise in trauma and trauma-informed care to a number of SAMHSA and broader federal committees and workgroups. She is the Committee Co-Chair for the Women and Trauma Federal Partners Committee and the SAMHSA designee to the HHS Violence Against Women Steering Committee. Mary also serves on the HHS working group on the intersection of HIV/AIDs, Violence against Women, and Gender-Related Health Disparities. As the lead for SAMHSA's Initiative on General Adult Trauma Screening and Brief Response in Primary Care and other public health setting, she also spearheads a public/private partnership to further the knowledge base and develop tools to facilitate more effective engagement in medical settings for patients with histories of trauma across the lifespan.

Mary is a noted speaker and expert in areas such as trauma-informed care, crisis response services and systems, mental health and gender-responsive services, peer integration in trauma-informed program and system redesign, recovery support, evidence-based and promising practices in recovery-oriented services and systems change, and peer leadership.



Eugenia Sousa Clinical Services Director, United Community Center Milwaukee, WI

Ms. Eugenia (Gena) Sousa's background totaling 29 years in the behavioral health field, encompasses job experiences with women, children, families, in-home, AODA and mental health services, outpatient/residential, detoxification services and managerial skills. She has been involved in the implementation of 10 SAMHSA grants, including six as Project Director, and one as Project Coordinator.

Ms. Sousa re-joined the staff of the United Community Center on March 16, 2015. She assisted with the implementation of UCC's Family Program, funded in part by two SAMHSA grants: 1) MAI Continuum of Care Pilot - Integration of HIV Medical Care into Behavioral Health Programs and 2) Pregnant & Postpartum Women. Starting in November 2015, Ms. Sousa was promoted to Clinical Director and became the Project Director for these two SAMHSA grants. The oversight of the MAI grant provided Ms. Sousa an opportunity to implement a consistent protocol to offer HIV testing to clients at the time of their admission as well as a chance to outreach in various venues to provide HIV testing to a wider range of community members.

While in her previous positions (which included Milwaukee County Behavioral Health Division and various community providers), Ms. Sousa implemented protocols that have been valuable in addressing client and program needs people who inject drugs.

Ms. Sousa began her career at the United Community Center (12/1/88) as the coordinator of a CSAP project  $^{\sim}$  "Conociendome Yo Mismo" (Knowing Myself) program. She provided individual counseling to Hispanic children and adolescents growing up and living in chemically dependent families, using the family disease concept approach (12/88 – 9/90). Returning to UCC in 2015 was an opportunity to give back to the organization and the community.